



CARES Housing Assistance Program

The Clark County CARES Housing Assistance Program (CHAP) provides rent, mortgage, and utility assistance to residents who have suffered financial hardship due to COVID-19 and now lack sufficient income or resources to pay their housing costs.

Payment may be available for arrears back to March 1, 2020. Payments are made directly to a landlord, mortgage company or utility company.

Eligibility: Applicants must be residents of Clark County, and fall within 120% of median area income for their household size. Applicants must demonstrate financial impact from COVID-19.

| 120% AMI | HH1 | HH2 | HH3 | HH4 | HH5 | HH6 | HH7 | HH8 |
|----------|----------|----------|----------|----------|----------|-----------|-----------|-----------|
| annual | \$63,000 | \$72,000 | \$81,000 | \$90,000 | \$97,200 | \$104,400 | \$111,600 | \$118,800 |
| monthly | \$5,250 | \$6,000 | \$6,750 | \$7,500 | \$8,100 | \$8,700 | \$9,300 | \$9,900 |

In order to facilitate the application process, Clark County has launched the CHAP application website CHAP.ClarkCountyNV.gov which allows County residents to apply online. The website automates the eligibility process using an Artificial Intelligence screening tool and an online application. The completion takes approximately 20 minutes. Applications are reviewed by Clark County Social Service workers and approved for payment directly to a landlord or mortgage company and/or utility company.

Required Documentation:

The following documents are required for the application.

- Photo Identification, regardless of state origin
- Verification of household members through lease agreement or other documentation

For Rental/Mortgage Assistance: Copy of current lease or mortgage statement in the name of the person (or other household member) requesting assistance.

For Utility Assistance: Copy of current utility bill in the name of the person (or another household member) requesting assistance.

Documentation to support COVID-19 financial impact that resulted from one of the following:

- Loss of employment
- Reduction in work hours
- Furlough from employment
- Reduction in income/salary due to reduced business revenue

Documentation to support COVID-19 financial impact includes:

- Past paystubs prior to COVID-19 and current paystubs to demonstrate loss of income
- Proof of Unemployment Insurance Benefits (UIB)
 - Proof of application in any status including, pending, approved, or denied
- Employer Statement/Letter
- Attestation Statement (If none of the other items are available)

In addition to Clark County, the providers identified below can also help any eligible resident of Clark County with further information on the assistance available. Click on links for more information and to apply.

| Agency | Contact Info | Rental Assistance | Mortgage Assistance | Utility Assistance |
|---|---|-------------------|---------------------|--------------------|
| City of Henderson | See HopeLink Below | X | X | X |
| City of North Las Vegas | 702-633-1073 | X | X | |
| HopeLink of Southern Nevada | 702-566-0576 info@link2hope.org | X | X | X |
| United Labor Agency of Nevada Inc. | 702-648-3500 services@ulan.org | X | | X |
| Economic Opportunity Board of Clark County | 702-445-7105 info@eobcapsnv.org | X | X | X |
| The Salvation Army | 702-870-4430 lasvegasinfo@usw.salvationarmy.org | X | | X |
| Jewish Family Service Agency | 702-732-0304 emergencyservices@jfsalv.org | X | X | X |
| Safe Nest: Temporary Assistance for Domestic Crisis, Inc. | 702-646-4981 | X | | X |
| Emergency Aid of Boulder City | 702-293-0332 text EABC to 21777 | X | X | X |